

Complimentary Accident Assistance Service

If you are involved in an accident within the UK which is not your fault, you can take advantage of our accident assistance service, even if your vehicle remains driveable.



Benefits of Start Rescue's Accident Assistance Service

- 24/7 Support and advice helpline
- We will recover your vehicle if it's undriveable
- Help to recover your out of pocket expenses. This could include damaged items in your vehicle or child car seats
- Repairs will be organised by an approved network repairer

- A 3 year warranty will be provided on all repairs
- Personal injury assistance* for you and your passengers
- A replacement vehicle whilst yours is being repaired of a similar size and quality to your own if you aren't at fault for the accident

^{*} Should you feel any discomfort after your accident, we can connect you with a designated solicitor to discuss the potential options available for you (additional fees may apply).

How Does Our Accident Assistance Service Compare to Your Insurance Company?

	Accident Assistance Service	Your Insurance Company
Replacement vehicle	 No excess to pay Comparable vehicle We'll deliver it when it's convenient 	You may have to pay an excessThe car you are offered may not suit your needs
Your vehicle repairs	 Repairs will be organised by one of our approved network repairers We get independent engineers to approve the repairs 	 They prefer to decide where your vehicle is repaired The garage may not be approved by your vehicle manufacturer
Legal services	 We manage the admin for you We recover hire and repair costs from the third party We will provide assistance in recovering out-of-pocket expenses We will put you in touch with one of our panel solicitor firms* 	 You may have to deal with the third party for your losses You are limited to your policy cover

^{*} We can put you in touch with a designated solicitor to discuss the potential options available for you (additional fees may apply).